

# Portmeirion Group Digital Accessibility Statement

## Our Policy & Commitment

At Portmeirion Group, we are committed to accessibility, diversity and inclusion. As part of that commitment, we are making efforts to ensure that Portmeirion Group's digital properties are accessible to all individuals, regardless of ability. In doing so, Portmeirion Group has a goal to comply with applicable accessibility standards included in the W3C's WCAG 2.1 Level AA guidelines.

## Digital Accessibility Statement

We are working to ensure our websites and online services are accessible for all and are committed to following the W3C [Web Content Accessibility Guidelines](#) and other applicable accessibility laws.

To accomplish this, we have [partnered with Level Access](#) to leverage their technology platform and 25 years of experience to achieve and sustain conformance to accessibility standards. Their accessibility technology platform is used to evaluate our digital properties in accordance with best practices and is supported by a diverse team of accessibility professionals, including users with disabilities.

Through this partnership, Portmeirion Group continues to develop our digital accessibility program and capabilities so that we are designing, developing and testing our websites and online services for conformance to accessibility standards.

## Contact

We want to hear from you - If you would like further information about Portmeirion Group's accessibility efforts, have other accessibility questions or feedback, or encounter accessibility barriers on our digital properties, please contact our customer support

Email: [customerservice@portmeirion-usa.com](mailto:customerservice@portmeirion-usa.com)

Call Toll Free (888) 778-1471